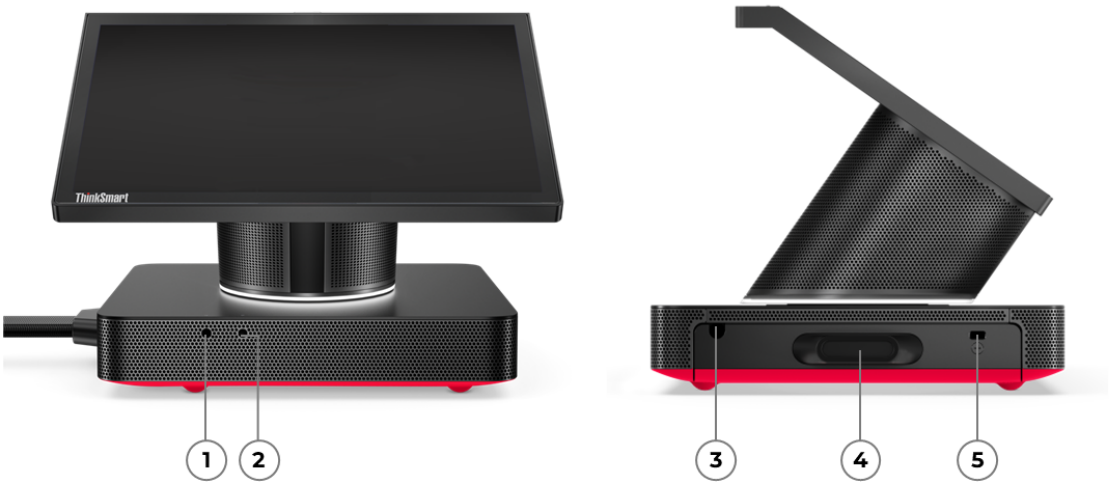
OVERVIEW



1. Headphone / microphone combo jack (3.5mm)	4. ThinkSmart One Cable
2. Power button	5. Kensington Security Slot
3. Power connector	

PERFORMANCE

Processor

Processor Family

8th Generation Intel® Core™ i5 Processor

Processor***

Processor Name	Cores	Threads	Base Frequency	Max Frequency	Cache	Processor Graphics	Intel® vPro® Eligibility
Core i5-8365U	4	8	1.6GHz	4.1GHz	6MB	Intel® UHD Graphics	Intel® vPro® Platform
Core i5-8365UE	4	8	1.6GHz	4.1GHz	6MB	Intel® UHD Graphics 620	Intel® vPro® Platform

Operating System

Operating System[**][1]

- Windows® 11 IoT Enterprise for Collaboration GAC 64
- Windows® 11 IoT Enterprise GAC 64[2]
- Windows® 10 IoT Enterprise for Collaboration SAC 64
- Windows® 10 IoT Enterprise SAC 64[3]

Notes:

[1] The ThinkSmart® Hub 500 will no longer receive active development support after October 2025. This means no further software updates will be provided.

Any software or support resources from Lenovo® will be offered “AS IS,” without any warranties, express or implied. However, products still under the Lenovo® Limited Warranty will continue to receive repair coverage.

The ThinkSmart® Hub 500 will remain on Windows® 10, with servicing for Windows® 10 ending in October 2025.

To upgrade to Windows® 11, please replace the ThinkSmart® Hub 500 with a newer ThinkSmart® room system such as the ThinkSmart® Hub Gen 2, the ThinkSmart® One, or the ThinkSmart® Core.

For further details and support regarding this transition, please contact your sales representative.

[2], [3] for Zoom Rooms models

Graphics

Graphics**

Graphics	Type	Memory	Max Resolution	Connector	Key Features
Intel® UHD graphics 620	Integrated	Shared	4096x2304@60Hz(HDMI®)	2x HDMI®	DirectX® 12
Intel® HD graphics	Integrated	Shared	4096x2304@60Hz(HDMI®)	2x HDMI®	DirectX® 12

Monitor Support

Monitor Support

Supports up to 3 independent displays via native display and 2 external monitors; supports external monitors via 2x HDMI® (on ThinkSmart® One Cable)

Chipset

Chipset

Intel® SoC (System on Chip) platform

Memory

Max Memory

Up to 16GB DDR4-2400

Memory Slots

Memory soldered to systemboard, no slots, dual-channel

Memory Type

DDR4-2400

Storage

Max Storage Support

One drive, up to 256GB SSD

Storage Type**

Disk Type	Interface
M.2 2242 SSD	PCIe® NVMe®, PCIe® 3.0 x4
M.2 2280 SSD	PCIe® NVMe®, PCIe® 3.0 x4

Removable Storage

Card Reader

No card reader

Multi-Media

Audio Chip

High Definition (HD) Audio

Speakers

4 premium tuned speakers, 3W x4

Microphone

Four omnidirectional microphones for 360° audio capture

Camera

No camera

Sensor

Sensors

IR-based proximity sensor, automatically dim / brighten display (detection angle: +/- 45% (from display); detection distance: 3 meters at maximum)

Power Supply

Power Supply

Power	Type	Efficiency	Key Features
90W	Adapter	88%	Autosensing

DESIGN

Display

Display

Size	Resolution	Touch	Brightness	Surface	Aspect Ratio	Contrast Ratio	Refresh Rate	Key Features
10.1"	FHD (1920x1200)	Multi-touch	320nits	Anti-glare	16:10	1000:1	60Hz	Smudge resistant, 360° rotation support

Touchscreen

TDDI technology, supports 10-point touch

Input Device

Keyboard

No keyboard

Mouse

No mouse

Mechanical

LED indicators

360 degree LED ring on hinge neck and LED on top, indicates status for all users in the room

Buttons

Power button

Dimensions (WxDxH)[1]

240 x 200 x 185.3 mm (9.45 x 7.87 x 7.30 inches)

Packaging Dimensions (WxDxH)

297x 332 x 262 mm (11.7 x 13.07 x 10.31 inches)

Weight[2]

Around 2.45 kg (5.4 lbs)

Packaging Weight

Around 4.62 kg (10.19 lbs)

Case Color

Raven black and red bottom

Notes:

[1] The system dimensions may vary depending on configurations.
[2] The system weight is approximate and based on results in Lenovo® lab, which varies depending on the source of component, variance of the distribution of each component, and manufacturing process. It may not be the exact weight for each specific model.

CONNECTIVITY

Network

Ethernet

Gigabit Ethernet, Intel® Ethernet Connection I219-LM, 1x RJ-45, supports Wake-on-LAN

WLAN + Bluetooth®[1]

Intel® Wireless-AC 9560, Wi-Fi® 5, 802.11ac Dual Band 2x2 Wi-Fi® + Bluetooth® 5.0, Intel® vPro® technology support, M.2 card [2]

Notes:

[1] Wi-Fi® operation (including Wi-Fi® 6, Wi-Fi® 6E, Wi-Fi® 7, etc.) is subject to the regulatory requirements of each country. Bluetooth® may operate at a lower version than hardware design depending on the factors such as operating system, driver, etc.
[2] Intel® vPro® platform requires the hardware and software necessary to deliver the manageability use cases, security features, system performance, and stability that define the platform. For detailed vPro® support information, please refer to the System Management section.

Ports[1]

Front Ports

1x headphone / microphone combo jack (3.5mm)

Left Ports

ThinkSmart® One Cable[2]

One Cable

Ports on ThinkSmart® One Cable: 3x USB 3.2 Gen 2, 1x USB-C® 3.2 Gen 2 (Data transfer only), 2x HDMI® out, 1x Ethernet (RJ-45), 1x power connector

Notes:

[1] The transfer speed of following ports will vary and, depending on many factors, such as the processing speed of the host device, file attributes and other factors related to system configuration and your operating environment, will be slower than theoretical speed.
USB 2.0: 480 Mbit/s;
USB 3.2 Gen 1 (SuperSpeed USB 5Gbps, formerly USB 3.0 / USB 3.1 Gen 1): 5 Gbit/s;
USB 3.2 Gen 2 (SuperSpeed USB 10Gbps, formerly USB 3.1 Gen 2): 10 Gbit/s;
USB4® 20Gbps / USB 3.2 Gen 2x2 (SuperSpeed USB 20Gbps): 20 Gbit/s;
USB4® 40Gbps (USB 40Gbps): 40 Gbit/s;

Thunderbolt™ 3/4: 40 Gbit/s.
Thunderbolt™ 5: 80 Gbit/s (bidirectional), up to 120 Gbit/s in bandwidth boost mode for video-intensive applications.
[2] ThinkSmart® One Cable occupies the ports on base (2x USB, 1x USB-C®, 1x DP, 1x Ethernet, 1x Power DC-IN)

SECURITY & PRIVACY

Security

Security Chip

Discrete TPM 2.0, TCG certified

Physical Locks

- Cable lock box and secure cable management door to secure the cable connections
- Kensington® Security Slot™, 3 x 7 mm

BIOS Security

- Supervisor password
- System management password

MANAGEABILITY

System Management

System Management

Intel® vPro® with Intel® AMT 12

SERVICE

Warranty[1]

Base Warranty

3-year limited onsite service

Notes:

[1] The warranty upgrades may be bundled with some models, please check the "Included upgrade" column in the specific model's configurations. For more service extensions, please go to https://smartfind.lenovo.com/. To learn more details of warranty policy, please access https://support.lenovo.com/warrantylookup/warrantypolicy.

ACCESSORIES

Bundled Accessories

Bundled Accessories**

- ThinkSmart® one cable (0.61m)
- ThinkSmart® one cable (1.83m)

CERTIFICATIONS

Green Certifications[1]

Green Certifications

RoHS compliant

Notes:

[1] The items listed under the "Green Certifications" section may not only refer to certification but also registration or self-declaration. For ESG & regulatory compliance documents, please visit https://compliance.lenovo.com.

Other Certifications

Other Certifications

TÜV Rheinland® Ultra Low Noise

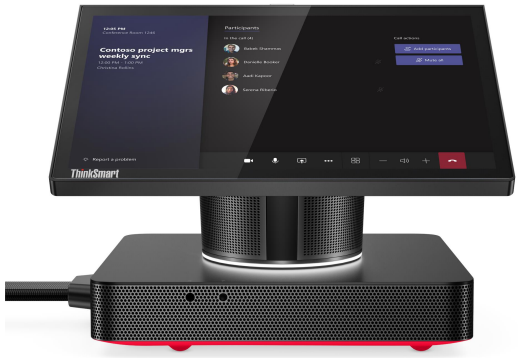
SOFTWARE

Preinstalled Software

Preinstalled Software

- Microsoft® Teams Rooms (for MT 11H0 / 11H1)
- Zoom Rooms (for MT 11H2 / 11H3)

- This is a telepresence technology product.
- Feature with ** means that only one option listed under the feature can be configured on selected models. Please refer to the model configuration for specific information.
- Feature with *** means that one or more options listed under the feature can be configured on selected models. Please refer to the model configuration for specific information.
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